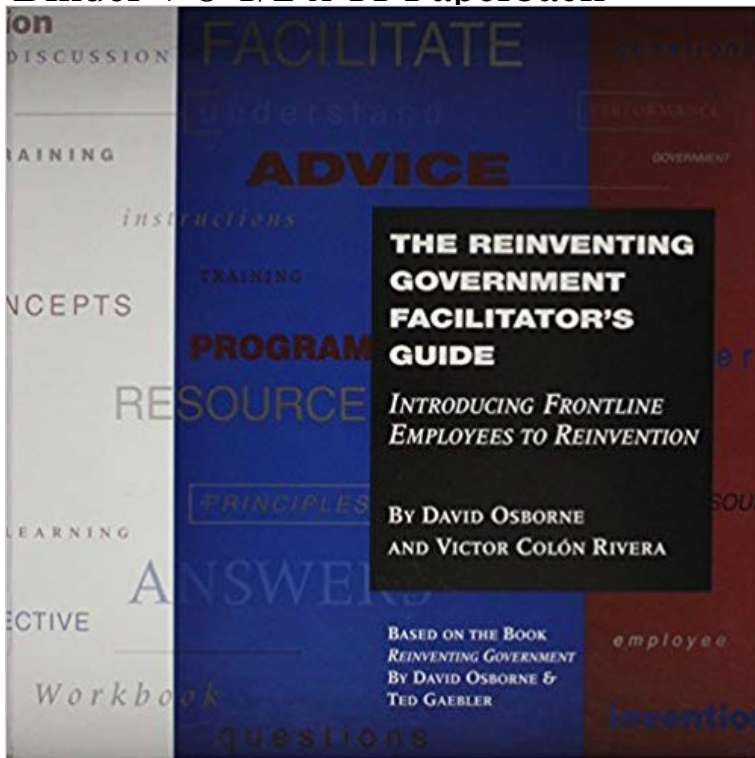


The Reinventing Government Facilitators Guide: Introducing Frontline Employees to Reinvention (includes Facilitators Guide & Workbook), Binder + 8-1/2 x 11 Paperback



From David Osborne, the best-selling author of *Reinventing Government* and Victor Colón Rivera comes the training material you need to implement reform and renewal in government. Since the publication of *Reinventing government*, readers have sought hands-on materials for implementing the revolutionary concepts of this book in their own organizations. In the *Reinventing Government Workbook and Facilitator Guide*, David Osborne and Victor Colón Rivera give you the tools you need to effectively apply the principles behind the reinvention revolution that is changing the way government works. The *Facilitators Guide* offers detailed, step-by-step instructions on making the training experience rewarding and memorable. It provides:

- The groundwork for understanding and preparing for the *Reinventing Government Workshop* and using the workbook
- Suggestions, in checklist format, to help promote the workshop and foster communication with decision makers and potential participants
- A checklist of ideas, suggestions, and items needed to run a successful workshop
- Information in a step-by-step recipe format to assist you in introducing the workshop, managing the group, and running each of the four modules
- Additional exercises and overheads designed for longer formatted workshops or courses
- Reproducible masters that correspond to all overheads

The user-friendly workbook brings the principles of *Reinventing Government* to life, helps participants apply the principles, and inspires improved performance. It offers:

- A guide to developing innovative and better ways of conducting public business
- Tools and techniques to increase the effectiveness of your organization
- Examples of successful governments that are reinventing themselves today

Designed for use in federal, state, and local government, the workshop material

includes exercises, brain teasers, and discussion items to create an interactive, involving learning environment. It also gives you the flexibility to run a one-day, two-day or longer workshop.

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