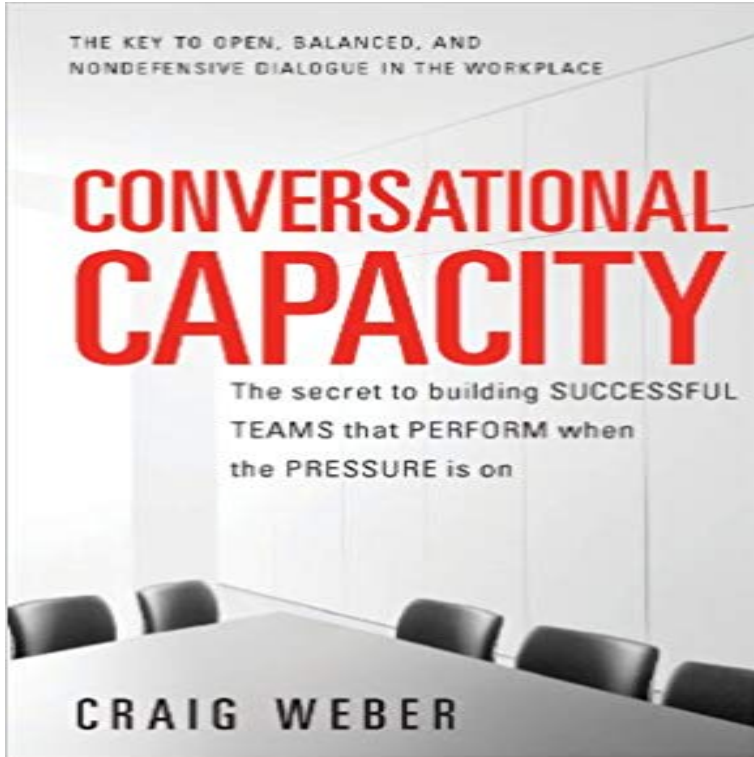


Conversational Capacity: The Secret to Building Successful Teams That Perform When the Pressure Is On



What keeps a team performing at its peak even under the most difficult conditions? Conversational capacity: the ability to have open, balanced, nondefensive dialogue In a world of mounting complexity and rapid-fire change, its more important than ever to build teams that work well when the pressure is on. Craig Weber provides managers and team leaders with the communication tools they need to ensure that the team remains on track even when dealing with its most troublesome issues, responds to tough challenges with greater agility and skill, and performs brilliantly in circumstances that incapacitate less disciplined teams. Craig Weber is an international consultant specializing in team and leadership development.

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