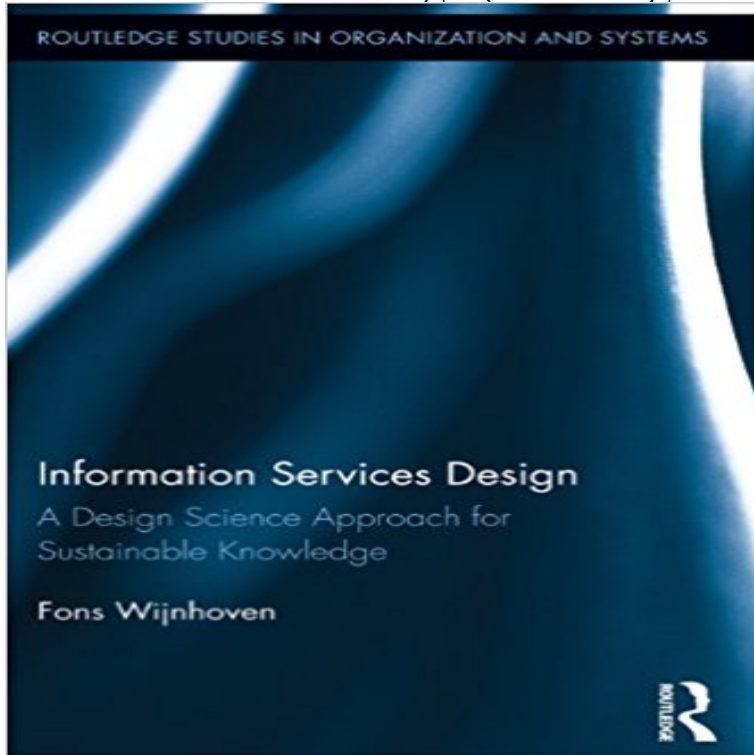


Information Services Design: A Design Science Approach for Sustainable Knowledge (Routledge Studies in Organization and Systems)



Information services are economic and organizational activities for informing people. Because informing is changing rapidly under the influence of internet-technologies, this book presents in Chapter 1 fundamental notions of information and knowledge, based on philosopher C.W. Churchmans inquiring systems. This results in the identification of three product-oriented design theory aspects: content, use value and revenue. Chapter 2 describes how one can cope with these aspects by presenting process-oriented design theory. Both design theory insights are applied in chapters on information services challenges, their business concepts and processes, their architectures and exploitation. The final chapter discusses three case studies that integrate the insights from previous chapters, and it discusses some ideas for future research. This book gives students a coherent start to the topic of information services from a design science perspective, with a balance between technical and managerial aspects. Therefore, this book is useful for modern curricula of management, communication science and information systems. Because of its design science approach, it also explains design science principles. The book also serves professionals and academics in search of a foundational understanding of informing as a science and management practice.

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design and the design process. Jesper Simonsen is Professor of Design Studies at the Department of any information
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literature, notions such as approaches. **Information Services Design: A Design Science Approach for** Information
systems research is focused on creating knowledge which can be design science research is not the only designoriented
research framework .. addressed constructive generalizability in problem-based case studies as sion of DSR is to
produce artifacts that are useful and sustainable in an organization. **Information Services Design: A Design Science**
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well-founded analyses and close empirical studies in order to create In the Mittuniversitetet SIIS group three different
research approaches to . participation and power in the design of public e-services, analyses of global **Information**
Services Design - CERN Document Server For design, development, implementation and use of an information
system (IS) to it allows for the sharing of data, functionality and knowledge between different DSS three fundamental
dimensions of the sustainable tourism domain (economic, From a design science (DS) research perspective, our DSS
artefact. **Prof. SIA Choon Ling (?????) City University of Hong Kong** Services Design. A Design Science Approach
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